CENTRAL CAMPUS, L-206
972-273-3400 (Circulation)
972-273-3401 (Reference)
nlclibrary@dccc.edu

Monday - Thursday 8am - 9pm
Friday 8am - 4pm
Saturday 9am - 1pm
Sunday & Holidays CLOSED

Exceptions:
Jan 2nd to Jan 13th: Mon-Thu 8am to 8pm,
Friday 8am to 4:30pm & Closed Saturdays,
Sundays, & January 15th.

LEARNING RESOURCE CENTERS

Reference materials and course reserves are available at these locations:

North Campus, N-115
MTWR 8:00 a.m. - 7:00 p.m.
F 8:00 a.m. - 2:00 p.m.
Sa, Su & Holidays Closed
972-860-4421 / 972-860-4422

South Campus, I-1112
214-891-1349
MTWR 8:00 a.m. - 7:00 p.m.
F 8:00 a.m. - 2:00 p.m.
Sa, Su & Holidays Closed

West Campus, D-109
MTWR 8:00 a.m. - 9:00 p.m.
F 8:00 a.m. - 5:00 p.m.
Sa, Su & Holidays Closed
972-860-7873

https://www.facebook.com/northlakecollegelibrary/
@northlakecollegelibrary
DATABASES ARE EVERYWHERE. DON'T LIMIT YOUR STUDENTS TO JUST DCCCD DATABASES. TELL THEM ABOUT THEIR PUBLIC LIBRARY

in praise of texshare databases

When it comes to doing research, getting students in the library means asking them to find one or two print sources. Or using databases to find scholarly articles. With the growing use of technology, libraries are filling up their spaces to accommodate students without access to computers off campus and offering more digital resources to make up the void of print. With 76% of our student population taking classes only part-time, this allows for more resources to be accessible outside of open hours.

Our library collection houses many reference materials in-house and online. Consider assigning William Faulkner's "A Rose for Emily" to multiple students in different classes.
in praise of texshare (cont.)

Chances are resources that can be checked out are going to go fast. Alternatively, tell your students to use the *Short Stories for Students* encyclopedias, which has a compilation of articles analyzing it. Students can use the physical, print version in the library or a digital copy through our *Gale Virtual Reference Library*. But what happens when they can't access our databases off-campus?

A good chunk of DCCCD databases are TexShare databases meaning another Texas library in the TexShare consortium will also have them. These public libraries are in TexShare: Irving, Dallas, Euless, Carrollton, Grand Prairie, Coppell, etc. When the DCCCD Library digital services goes down, you can still access some of the same databases at these libraries. (See chart below).

The "digital native" is an assumptive phrase applied to millennials or generation Z. Growing up with technology is not equitable to knowing how to use it effectively, especially for academic purposes. Library databases are imperfect technology that aren't as ubiquitous as Google and far less user friendly. But we can teach our students how to successfully search without being tied to an institution, building or login thereby creating not just scholarly researchers but adaptable ones.

<table>
<thead>
<tr>
<th>Commonly Used DCCCD Databases at Public Libraries</th>
<th>Irving Public Library</th>
<th>Dallas Public Library</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Search Complete</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Business Abstracts with Full Text</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Health Source: Nursing/Academic</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Health Reference Center Academic</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Humanities Full-Text</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Learning Express Library</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Medline</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Newspaper Source</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Psychology &amp; Behavioral Sciences Collection</strong></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td><strong>Vocational &amp; Career Collection</strong></td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

This is not a complete list, but serves to show that students can access these databases if they have library cards in good-standing at these institutions.
library 404: errors found

The library has implemented changes to the our digital services: new Primo catalog, interlibrary loan portal, printing and access to databases. With changes comes new challenges.

Many of our new digital services are authenticated through a federated single-sign-on authentication system using Microsoft Active Directory. What does this mean? It means the logins for all these services as well as eConnect and email have the same passwords. eCampus is the only different one. The usernames are similar except those that require email (see below).

Troubleshooting for login

1. Check to see if password works by attempting to login 2 times

2. After 2 times, change password in eConnect with the "Forget/reset password" option then wait 15 minutes for Active Directory to update multiple systems before logging in.

NOTE: If you tried more than 6 times to login and failed, your account is locked for 45 minutes. You have to wait 45 minutes per IT security requirements. There is no way around this. Attempting to login early prolongs the wait time. After 45 minutes, follow step 2.

Service Types for both Students and Staff

<table>
<thead>
<tr>
<th>Service</th>
<th>Login ID</th>
<th>Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>eCampus (Online Classes)</td>
<td>abc1234 / e1234567</td>
<td>eCampus Password</td>
</tr>
<tr>
<td>eConnect (Online Student and Employee Services)</td>
<td>abc1234/e1234567</td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td>Outlook (eMail)</td>
<td><a href="mailto:abc1234@dccc.dmc.edu">abc1234@dccc.dmc.edu</a></td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td><a href="mailto:e1234567@student.dccc.edu">e1234567@student.dccc.edu</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Papercut Printing</td>
<td>abc1234 / e1234567</td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td>Primo Library Catalog</td>
<td><a href="mailto:abc1234@dccc.dmc.edu">abc1234@dccc.dmc.edu</a></td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td><a href="mailto:e1234567@student.dccc.edu">e1234567@student.dccc.edu</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DCCC Interlibrary Loan</td>
<td><a href="mailto:abc1234@dccc.dmc.edu">abc1234@dccc.dmc.edu</a></td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td><a href="mailto:e1234567@student.dccc.edu">e1234567@student.dccc.edu</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Library Databases</td>
<td><a href="mailto:abc1234@dccc.dmc.edu">abc1234@dccc.dmc.edu</a></td>
<td>Windows/Outlook Password*</td>
</tr>
<tr>
<td><a href="mailto:e1234567@student.dccc.edu">e1234567@student.dccc.edu</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Passwords expire every 90 days and are managed through eConnect.

library 404: errors found (cont.)

FAQ

1. I've waited 45 minutes, changed my password and waited another 15 minutes, but my password still won't work. What next?

   Contact Tech Support at 972-669-6402.

2. eConnect is down, so I can't change my password OR Tech Support referred me back to the library.

   Contact us at 972-273-3401
   Let us know that tech support is unable to help you at this time and we can help you from there.

3. The library is closed, who can help me access databases.

   Many local public libraries like Dallas Public Library & Irving Public Library have some of the same databases we have like Academic Search Complete, Health Source, MedicLatina, etc. Most libraries require you to have a library card to access the databases. Contact them for more information.

   Certain databases offer content for free. PubMed gives you the option to look for "Free Full-Text" peer-review articles. Public Library of Science (PLoS) is an open education resource. Elephind is great source for archived newspapers and hence primary sources.

Tips for helping your students with the technology & research

1. Get students to change their eConnect password at the beginning of each semester

2. Have them login and use their DCCCD student email regularly so they can remember their passwords and get notifications of their password's expiration.

3. Encourage students to use Office 365 available through their DCCCD student email account. That means free access to Office, Excel and OneDrive online. It also means no software purchases, no need for flash drives and automatic file saving.

4. Encourage students to use any DCCCD library not just North Lake College.

5. Encourage students to get a library card at their local public library. Many public libraries are in the Texshare consortium like DCCCD, so that means we share many similar databases. When NLC library is closed, they have another way to access databases at their public library. Many public libraries are also open on Sundays when many DCCCD libraries are not.

6. Encourage students to get a Texshare card and use a local University Library. Staff and currently enrolled students can obtain a Texshare card at NLC library.
who are your librarians?

Enrique Chamberlain

As one of the last faculty librarians, I have served DCCCD for over 50 years. I have actively promoted TCCTA membership, rewarded faculty scholarships and planned events for the district. As Head Librarian, I lead a professional, self-starting team committed to expanding our collection to support the curriculum with quality, college-level resources. The ACRL recognized the NLC Library as the library of choice on the 45th anniversary of their publication: Choice: Current Reviews for Academic Libraries.

I enjoy helping and meeting people from all over the world at North Lake. For 18 years, I have collected open educational resources to share. I work with the sustainability group, instruct research classes and provide an in-depth Virtual Sustainability Library to support the SAGE Scholars curriculum. I have had experience in public and special libraries, taught K-12, served as an election judge, and volunteered with youth, which gives me a strong background in literature, history, government, business and more.

Jane Bell

Jon Paulos

This is my 10th year at NLC Library. Prior, I have worked at Houston Public Library for about 10 years as well. I received my Bachelor’s in English from the University of Dallas and my Master’s in Library Science from the University of North Texas. I also have a Master’s in history, which gives me subject expertise for collection development and research. In my spare time, I enjoy sailing and when I retire, I want to sail around the world.

I became an NLC Librarian in 2012. In high school, I knew I wanted to be a librarian. The best part of my job is helping students through library instruction and encouraging the love of reading. My main responsibilities are library instruction, research guidance, developing research libguides and promoting library resources in displays. My academic interests are literature, history and arts. One of my favorite hobbies is swimming. I began swimming on my own at 6 months old.

Brittany Schick

Lina Rinh Zepeda

I joined the library team in 2012 as a Circulation Coordinator & then returned as a Librarian in 2016. My duties are teaching information literacy skills, research assistance, ordering research materials, promoting library resources through displays, manage the library's Facebook page and create newsletters. My academic interests lie in anthropology, linguistics, health, science and technology. Ever wondered if you've seen me before? I've been told I look like Lilo from Lilo & Stitch.